

## AZTERLAN MANAGEMENT POLICY

AZTERLAN is a private non-profit Metallurgical Research Centre, whose main purpose is linked to the generation and transfer of knowledge in the field of metallurgy and the different metallic materials transformation technologies, as well as to provide high added value services that contribute to the improvement of the competitiveness level of the metal-mechanical industry.

Recognized as a Technology Centre by the Basque Science, Technology and Innovation Network and by the Development and Innovation Department of the Ministry of Economy and Competitiveness from the Spanish Government, AZTERLAN keeps a strong commitment to the country's industrial and innovation policies.

AZTERLAN belongs as well to the Basque Research and Technology Alliance (BRTA); an strategic alliance of referential scientific and technological agents specialized in different areas of knowledge, that provide us a greater potential and capacity to respond to the increasingly complex challenges of the industry and the global society.

The Metallurgical Research Centre is formed by a highly qualified team of technicians that share a common project, with the main objective of providing competitive solutions to the industry. Its high level of specialization has allowed it to become an international reference in metallurgy, counting on with the close collaboration of other leading scientific and technological agents at national and international level.

The main assets of the Center are: the high level of expertise and scientific rigor of its human team, with its own values and organization style characterized by professionalism, hardworking spirit and endeavor, honesty, enthusiasm and commitment with the different challenges and needs of each one of its customer companies.

AZTERLAN promotes excellence through the coordination and integration of its capacities in close cooperation with other technological, industrial and institutional agents, compromising the efficient use of available resources for its activity and enhancing the capacitation and integration of highly qualified people in the industrial and social environment, to which it serves.

As a reference key element, AZTERLAN has adopted a Management System that structures and covers its different activities. This System allows to advance in the pursuit of excellence, ensures compliance with the applicable requirements, including those from the UNE 166002 standard on which it is based and consolidates the continuous improvement process of the organization.

With the approval of this Management Policy the management shows its commitment with the compliance of this Policy and takes the compromise to communicate it to all the staff of AZTERLAN, making it available as well to the different agents and stakeholders directly and indirectly involved in the scope of the activity of the Centre.



Garikoitz Artola Beobide  
General Manager